

Daycare / Boarding Agreement

1. I understand that ExecuPaws has relied on representation in admitting my dog/s into their facility. I confirm that my dog/s is/are in good health and has not injured or shown aggression or threatening behaviour to any other person or dog.
2. Whilst all reasonable care and precaution is taking in looking after the dog(s) at ExecuPaws, I further understand that ExecuPaws Dog Daycare Centre, their staff, partners and volunteers will not be liable financially or otherwise, for loss, or damage to my dog/s, myself or any property of mine whilst my dog/s is at, or participating in services provided by ExecuPaws, through sickness, escape, death or from any cause whatsoever.
3. No responsibility is taken for collars, leads, harnesses, beds, blankets, containers or any other belongings of the owner and/or animal whilst on the premises.
4. All collars/harnesses must have a name tag.
5. I understand that there are risks and benefits associated with group socialisation of dogs. I accept the risk and desire a social environment for my dog whilst attending ExecuPaws Dog Daycare Centre. Although every care will be taken for the dog/s, I understand and accept that it is still possible that during the course of normal play, my dog/s may receive minor nicks and scratches and/or injury and/or any transmissible viruses from playing with other dogs.
6. I understand that I am solely responsible, financially or otherwise, for any harm or damage caused by my dog/s to any other dog, human or property while my dog/s are attending daycare at ExecuPaws Dog Daycare Centre.
7. I understand that ExecuPaws reserves the right to refuse, expel or ban any dog who displays aggression towards humans and/or other dogs at any time they are at ExecuPaws.
8. I understand that if my dog is not collected by current closing time, a surcharge of R100 per 15 minutes overtime, or part thereof, will be charged to me until the dog is collected.
9. Dog/s that are not collected within 3 days may at the discretion of ExecuPaws be rehomed or taken to a rescue centre. It is agreed that the owner shall remain liable for the daily boarding rates up to the date of rehoming.
10. It remains the responsibility of the owners to examine and satisfy themselves to the suitability of the facility offered and on signing hereof, agree that they are satisfied with such conditions and activities the dog/s may enjoy throughout the day/night.
11. It is understood that only dog/s that are up to date with all their annual vaccinations as required by ExecuPaws will be accepted. Vaccinations must be done at least 2 weeks prior to the start of the daycare. Proof must be provided.
12. All dog/s must be on a tick and flea and dewormer program every 3 months. All charges will be added to the account of the owner. If the owner does it themselves, proof must be provided.
13. We do not accept any unsterilized animals over the age of 6 months at ExecuPaws.
14. The assessment fee must be paid prior to the assessment and is non-refundable.
15. Daycare costs for the month must be paid in advance for the month and all extra costs incurred during the month must be settled at the end of that calendar month together with the following month's daycare costs.
16. If your dog/s miss their daycare day for any reason whatsoever, no refund/credit or make-up day will be given.
17. Should you wish to take your dog out of daycare for a period of time for whatever reason but require ExecuPaws to hold their 'place' in the daycare, 50% of their current daycare fee will apply.
18. Arrival times are strictly from 7am and collection up until 5pm. No dogs will be accepted or released at any other time without prior arrangement.
19. No dog/s will be released to any unauthorised persons unless prior written consent with identification is received.
20. The safety and well-being of your dog/s is of the highest importance to us. Ensuring that your pet remains safe, happy and well cared for is our first priority. ExecuPaws will take note of pre-existing health conditions. Some factors may however be beyond our control. In the event that a medical emergency arises whilst your dog/s are at our facility, it is imperative that we are immediately able to get them medical treatment. The closest facility is Fourways Veterinary Hospital. Your pet will be rushed to this facility and you will be notified.
21. Owners will be contacted in the event of medical emergency. However, in order to provide the best possible care for your dog/s, if owner cannot be reached, or the owners cannot supply us with instructions, ExecuPaws will institute whichever action they deem appropriate to alleviate the situation.

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22. I understand that in the event of a medical emergency, ExecuPaws Dog Daycare Centre, at its sole discretion, deems it necessary for immediate veterinarian attention, I authorise ExecuPaws to seek medical attention at Fourways Veterinary Hospital. I further agree that ExecuPaws Dog Daycare Centre will not be held liable in the unlikely event that my dog/s is/are injured (or dies) at the daycare or enroute to the vet and that I am financially responsible for any medical treatment that my dog/s may receive as a result of this medical emergency whilst attending daycare.
23. Boarding : 50% deposit is required on confirmation of booking. Cancellation policy : 25% of deposit amount 31 days or more prior to the date of arrival, 50% of deposit amount 10 – 16 days prior to arrival, 100% of deposit amount on cancellation of booking 15 – 2 days prior to date of arrival. If cancelled 1 day prior to arrival or in the event of not completing the boarding, the full boarding amount is payable
24. I hereby acknowledge that should I no longer require my dog to attend daycare, that 1 (one) calendar months written notice is to be given.

I agree to the above conditions and warrant that to the best of my knowledge, my dog/s are in a fit and healthy condition to attend daycare

OWNER INFORMATION

Full Name	Title _____	Name & Surname _____
ID Number	_____	
Residential Address	_____	
Phone number (Cell)	_____	

PET INFORMATION

Pet Name (1)	_____	
Pet Breed	_____	Colour _____
Pet Gender	Male _____	Female _____

Pet Name (2)	_____	
Pet Breed	_____	Colour _____
Pet Gender	Male _____	Female _____

Pet Name (3)	_____	
Pet Breed	_____	Colour _____
Pet Gender	Male _____	Female _____

I, _____ (owner) acknowledge that ExecuPaws Dog Daycare Centre shall not be in any manner whatsoever and insofar as the law allows, be liable for any loss, injury and/or damages howsoever sustained by any owner and/or Dog, and/or property arising from any cause whatsoever, including but not limited to any negligent act or omission of ExecuPaws Dog Daycare Centre

Signed _____ Date _____

Witness _____ Date _____